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**PC410: A Division of Science Translations**  
Managed IT Services, PC Service and Sales in Central Maryland

## Security & PC News, December 2015

### Happy Holidays and a Healthy (& Cyber-Safe) 2016!



### A Quick Reminder: Phish for the Holidays

With the end of the year upon us, fake "phishing" emails are looking seasonal. There are (fake) notices to open a year-end tax statement, or to change a banking password before the end of the year. This year, the fake emails trying to infect your computer have become much shorter, just a line or two, so as to get past SPAM scanners. They all feature either a download or a link to a file that's supposedly important but always dangerous, and frequently features encrypting ransomware. Delete these, or in Outlook or Thunderbird, hold down the Shift key while clicking Delete, to bypass the recycle bin and delete the evil thing permanently.

Again, do not follow email links to banking sites; always type the address manually, or follow your own shortcut or favorite.

## Managed Antivirus, Cloud Backup, PC Monitoring, Client Uploads on your own Web Site

by Jerry Stern

Science Translations has new services available. These are all available now; call for prices and installation, or to ask for anything you don't already see here:

### • **Managed Antivirus, by Avast**

Managed antivirus products notify us when your computers have been attacked by malware, and usually, just take care of it. The options can be set for an entire office in one place, and if you need to block employees from turning off your security, a password can be required.

### • **Cloud Backup**

We've looked at a lot of cloud backup services over the past few years, and most of them are impractical or expensive. Now we have an unlimited cloud backup that's easy to set up, easy to restore from, and has unlimited storage, priced at \$50/computer/year. There's scheduling, optional encryption, throttling, and scheduling, and it's very quiet.

### • **PC Monitoring**

We can now monitor your workstations, or your Windows 7 Pro small servers. Automatic alerts tell us if there's a problem in any of these categories: Anitvirus missing, recent Blue Screen of Death, hard drive capacity or health warnings, application crashes, device manager driver warnings, fragmentation alerts, and firewall status. \$10/computer/month.

### • **Private Client File Upload Area**

This is an encrypted portal on your web site for your customers to send you files, or to retrieve files you have saved for them. Each customer gets their own login, and they can upload or download, but not delete. You can control both files and users. Remember, email is not confidential; it passes through many servers on the way to any recipient, and most steps of that route aren't encrypted. A portal area is an easy way to send files securely.

### • **Web Hosting and WordPress Site Design**

We've been hosting and designing sites for many years now. These sites are fully-managed; we handle all the tech issues, and just add your words and images.

### \* **Newsletter Mailings**

Right, like this newsletter. We can help with writing and sending newsletters, or just get you started, and help you choose which service to work with.

### \* **And More...**

We're looking for a few more services. Ask if you don't see what you want. Science Translations can manage all your cloud and web needs.

## Contact Us

PC410.com is the local computer services division of Science Translations, serving central Maryland, including Baltimore and Westminster.

Call us at 410-871-2877

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